

Volunteer Agreement – Terms and Conditions



Volunteers are an important and valued part of The UK Sepsis Trust (UKST). We appreciate that you've chosen to volunteer with us. We will do our best to make your volunteer experience enjoyable and rewarding. We aim to be flexible and supportive. We believe that the volunteer relationship is built on trust and mutual understanding.

Joint CEO

Dr Ron Daniels BEM
Sarah Hamilton-Fairley

Trustees

Mark Stock (Chairman)
Helen Cheyne
Alan Gilmour
Tiffany Thorn
Rob Watson

This agreement sets out:

- The of definition of a volunteer
- what support you can expect from us when you volunteer
- the expectations from you as a volunteer

Definition: A volunteer is anyone who carries out a defined role at the direction of, and on behalf of UKST on an unpaid basis, using their time, skills, knowledge and experience to help us achieve our vision to 'end preventable deaths from sepsis'.

As a volunteer we ask that you:

- Strive for the best that you can do and complete your volunteering activities with dedication and commitment.
- Attend any briefings and training that we think will help you in your role.
- Be positive about and support the charitable work of the UK Sepsis Trust.

JUST ASK
"COULD IT BE SEPSIS?"

Every year, at least 48,000 people die in the UK from this "silent killer".
Asking the question could save a life.



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- Follow and operate within the policies and procedures of the UKST Sepsis Trust including Health and Safety and Equal Opportunities.
- Act responsibly and within the law.
- Maintain confidentiality of UK Sepsis Trust activity, the people in our care, our team and our procedures.
- Value and respect the rights of clients.
- Work in partnership with staff and volunteers to make society a better place for our beneficiaries.
- Let your volunteer lead know if you are having any problems or if you have any complaints, concerns, feedback or require any clarity about the role.
- Meet agreed time commitments and give reasonable notice when you're not available so that arrangements can be made.

In return, we will:

- Introduce you to how our organisation works and your role within it.
- Provide information about the UKST work, policies and procedures.
- Offer training and support for with clarity about the role that is being asked of you including scope and expected time commitment for each assignment.
- Reimburse agreed expenses.

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- Strive to resolve any concerns fairly and reasonably, applying our complaints procedure when it's needed.
- Respect and listen to your feedback, and keep you informed of any changes.
- Ensure your health, safety and welfare.
- Apply our Equal Opportunities policy.
- Encourage a positive and supportive volunteering experience.

For personal data to be held in accordance with the Data Protection Policy and law/General Data Protection Regulation (GDPR)

Signed

This agreement is in honour only. It is not intended to be a legally binding contract and either UK Sepsis Trust or the volunteer can end the agreement at any time.

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